

# Recent Achievements & Challenges : Republic of Korea

- *Agesic Desafíos 2025* -

# National Digital ID

Digital IDs stored in your own smart device, valid both online and offline

## ■ Roadmap for National Digital ID

Pilot (2020)

Mobile Public Officer ID  
(47 ministries and agencies)

- ✓ Verifying service concept
- ✓ Identifying technical issues
- ✓ Improving user experience



Stage I (2021 ~ 2022)

Mobile Driver's License

- ✓ Integrating identity proofing
- ✓ Enhancing security & privacy
- ✓ Launching shared platform



Stage II (2023 ~ 2024)

Welfare Card  
(for the disabled)

- ✓ Integrating welfare services
- ✓ Enhancing inclusiveness
- ✓ Expanding shared platform

Stage III (2024 ~ 2025)

Resident Registration Certificate  
Residence Card

- ✓ Digital ID for every resident

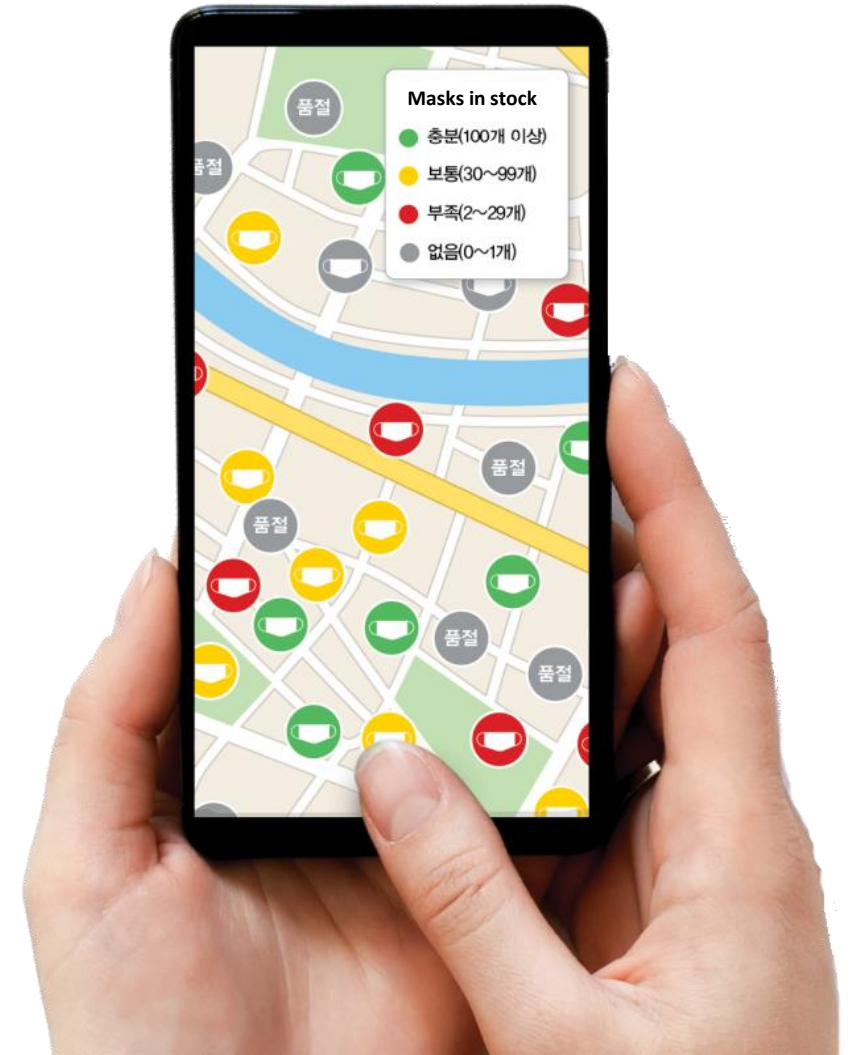
- Digital ID having the same legal effect with the traditional ID card
- Safe and reliable national platform with decentralized architecture
- Possibilities to cooperate with various online service providers in both public & private sector



# Face Mask Inventory Apps

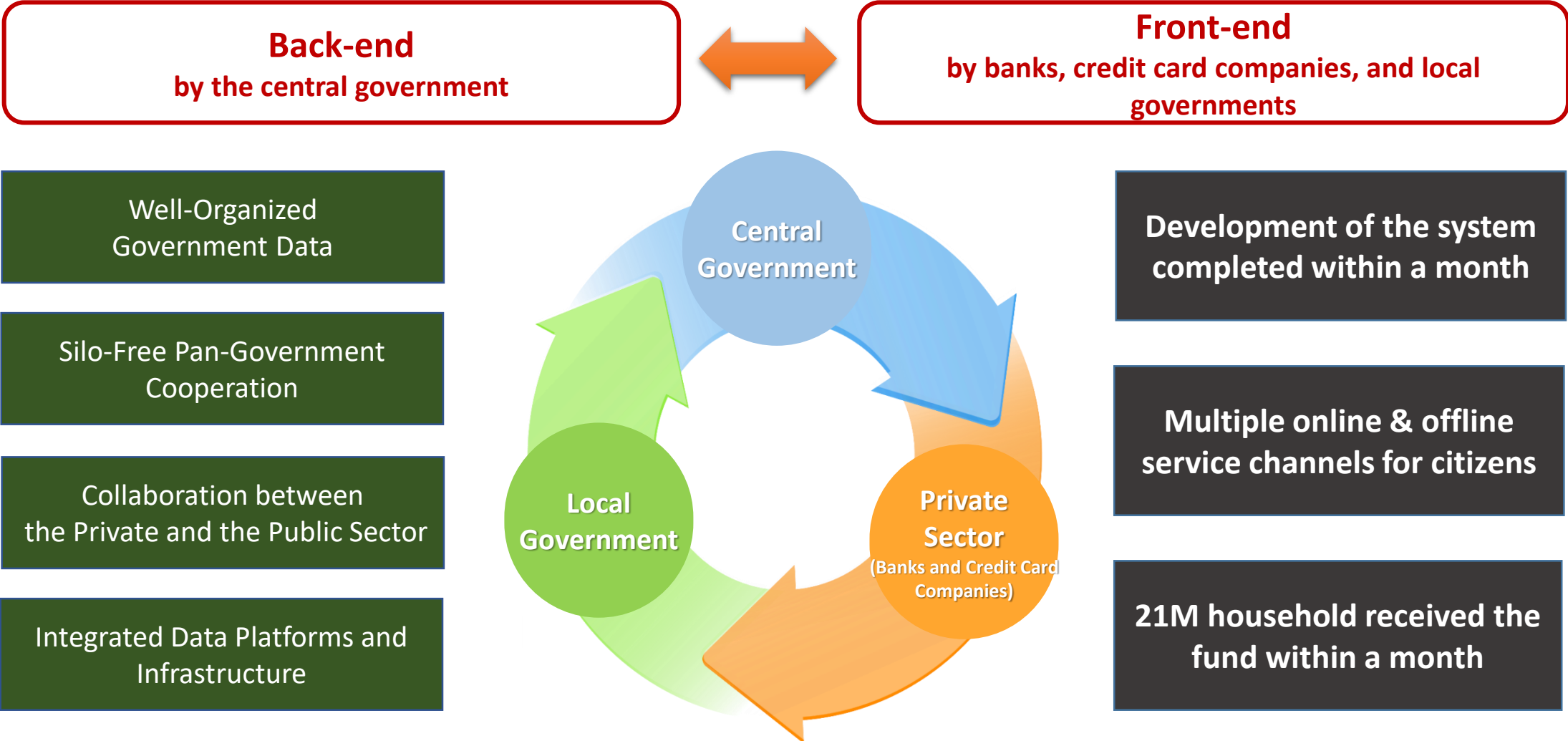
Voluntary digital services for the public created by civic hackers using open data

- In the early stage of COVID-19 outbreak, citizens suffered from the shortage of face masks.
- The Korean government provided datasets and open APIs to facilitate the development of applications to inform citizens of where to buy face masks.
- 110 mobile apps and 72 websites were developed within a month
- More than 170 million API calls in 3 days
- Sell-through rate of face masks increased from 40% to 94%



# COVID-19 Relief Fund Distribution

Quick and efficient service development & provision through innovative public-private partnership



# Virtual Assistant for the Public

Personalized & proactive public service delivery through 1 on 1 online communication channel

- Public services delivered by widely used private sector apps

- Internet messengers
- Bank & FinTech apps
- Commercial super-apps

- Each Citizen can choose its own app for 1:1 communication with the government

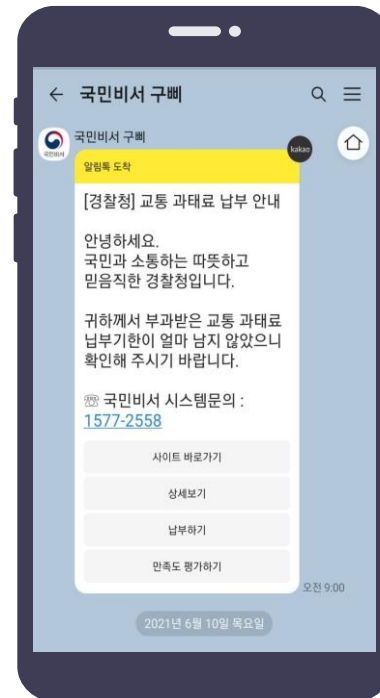
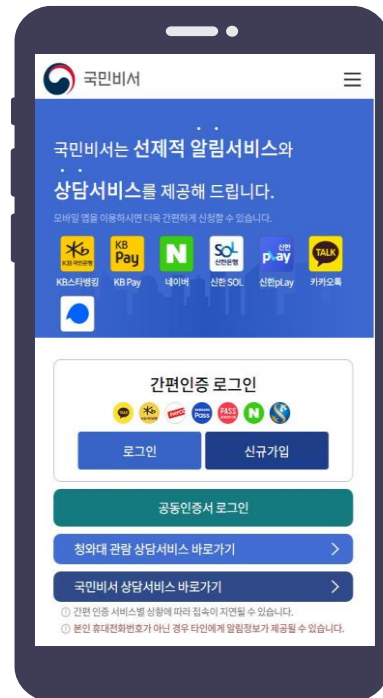
- More than 14M Users by Sep 2022

- 23 types of personalized notification by Sep 2022

- Regular health check-up
- Driver's license renewal
- Customs clearance, etc.

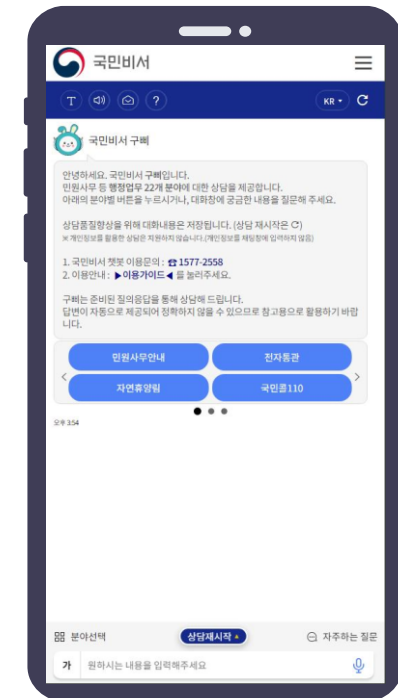
## 1 Notification service

Services to provide timely notifications of daily life-related information via applications commonly used by citizens



## 2 Consulting service

Non-face-to-face text and voice-based consulting services to answer people's questions about civil petitions and provide relevant instructions in real time



**T h a n k   Y o u**



Ministry of  
the Interior and Safety